



PRESS RELEASE

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**OPC's Successful Handling of Significant Rise
in Consumer Complaints & Concerns about TPS
Energy Companies Among Topics Covered in
New Consumer-Friendly Publications**

Washington, D.C. -- DC People's Counsel Sandra Mattavous-Frye today announced that the Office of the People's Counsel has released two new publications: A Consumer's Guide to Third Party Suppliers and OPC's 2016 Annual Report: Community Engagement - A Pipeline to Power. Both brochures can be downloaded at opc-dc.gov and by clicking on the covers below.

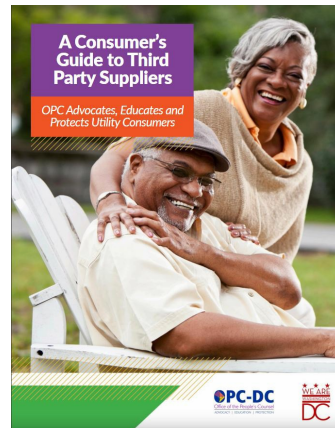
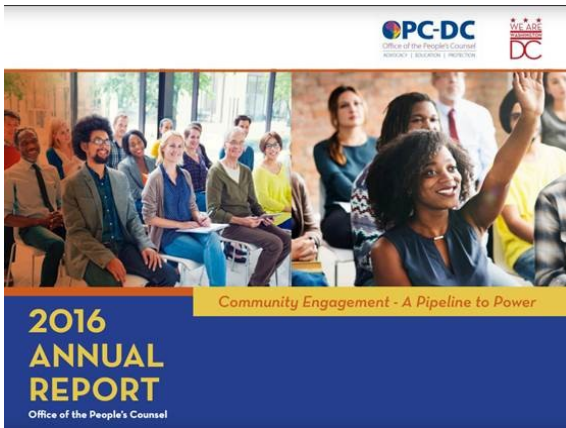
"These documents will help District residents and other stakeholders navigate the increasingly complex energy marketplace and remind them of the numerous services OPC provides, including resolving complaints against utilities on a one-on-one basis," said Mattavous-Frye.

The Third Party Supplier Guide is a necessary tool as TPS energy companies are soliciting new customers on a daily basis. The guide will help protect consumers from any questionable marketing practices by these companies. The 2016 Annual Report chronicles how OPC's litigation services, consumer outreach, and energy efficiency and sustainability divisions have tackled the diverse issues that consumers of electric, natural gas and local telephone services faced through mid-2017.

"The positive feedback we receive from communities we have engaged in all eight wards of the District strengthens our resolve

and commitment to our mission," said People's Counsel Mattavous-Frye, "and these publications are evidence that we are empowering consumers to a brighter utility future."

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