



# OPC Is Your Utility Lawyer

# Public Meeting/Dialogue with Chinese-Speaking Consumers



- How OPC helps consumers with utility concerns
- Tips for buying electricity & natural gas from Third Party Suppliers
  - Lifeline-a discount program for telephone service
    - Consumer complaints about utility service
      - GIVEAWAYS

Interpreters will be on site to provide interpretation in Chinese. These services are FREE. To request reasonable accommodations, please call 202-727-3071 by August 7, 2017.

#### When?

Monday, August 14, 2017 11:30 a.m.-12 p.m.

#### Where?

TERRIFIC, Inc. Asian & Pacific Islander Senior Service Center 417 G Street, N.W., Washington, DC 20001



Office of the People's Counsel | 1133 15th St. NW, Suite 500 WDC 20005 | p: 202-727-3071 | f: 202-727-1014 | tty/ttd: 202-727-2876 | www.opcdc.gov | e: info@opc-dc.gov | f DCPeoplesCounsel | @DCOPC





# OPC是您的公用设施事务律师

与讲中文的消费者举行公开会议/对话



- OPC 如何帮助消费者解决公用设施方面的关切
- 关于从第三方供应商购买电力和天然气的提示
  - Lifeline,一个针对电话服务的折扣计划
    - 消费者对于公用设施服务的投诉

### 赠品

现场有译员提供中文翻译服务。这些服务是免费的。若要请求合理的膳食住宿服务,请于2017年8月9日之前致电202-727-3071。

### 时间?

2017年8月14日,星期一 上午11:30-中午12

### 地点?

TERRIFIC, Inc. Asian & Pacific Islander Senior Service Center(亚太岛民老年人服务中心) 417 G Street, N.W., Washington, DC 20001



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